

# WELCOME TO OUR PRACTICE

## PATIENT INFORMATION...

Date \_\_\_\_\_

Mr.  Mrs.  Ms.  Dr. First Name \_\_\_\_\_ M.I. \_\_\_\_\_ Last Name \_\_\_\_\_ Nickname \_\_\_\_\_  
Sex:  Male  Female Birth Date \_\_\_\_\_ Age \_\_\_\_\_ Social Security Number \_\_\_\_\_  
Street \_\_\_\_\_ Apt. \_\_\_\_\_ City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_  
Home Tel.( \_\_\_\_\_ ) \_\_\_\_\_ Cell.( \_\_\_\_\_ ) \_\_\_\_\_ E-mail \_\_\_\_\_  
Did you find our practice online?  Yes  No Referred By \_\_\_\_\_  
Have you ever been a patient of our practice?  Yes  No Has a family member ever been a patient of our practice?  Yes  No  
Dentist \_\_\_\_\_ Medical Doctor \_\_\_\_\_  
Preferred Pharmacy \_\_\_\_\_ Tel. ( \_\_\_\_\_ ) \_\_\_\_\_  
Driver's Lic.# \_\_\_\_\_ Nearest relative not living with you \_\_\_\_\_ Tel.( \_\_\_\_\_ ) \_\_\_\_\_  
Employer \_\_\_\_\_ Bus. Tel.( \_\_\_\_\_ ) \_\_\_\_\_ Personal Payment Type:  Cash  Check  Credit Card  
In case of emergency, please contact \_\_\_\_\_ Tel. ( \_\_\_\_\_ ) \_\_\_\_\_ Relation \_\_\_\_\_

## WHO WILL BE RESPONSIBLE FOR YOUR ACCOUNT...

Self (If self, skip this section)  Spouse  Father  Mother  Other \_\_\_\_\_  
Name \_\_\_\_\_ S.S.# \_\_\_\_\_ Birth Date \_\_\_\_\_ Age \_\_\_\_\_ Tel.( \_\_\_\_\_ ) \_\_\_\_\_  
Street \_\_\_\_\_ Apt. \_\_\_\_\_ City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_  
Driver's Lic.# \_\_\_\_\_ Employer \_\_\_\_\_ Bus. Tel.( \_\_\_\_\_ ) \_\_\_\_\_

## SPOUSE OR OTHER GUARANTOR INFORMATION (if different from above)...

Name \_\_\_\_\_ Relation \_\_\_\_\_ S.S.# \_\_\_\_\_ Birth Date \_\_\_\_\_  
Street \_\_\_\_\_ Apt. \_\_\_\_\_ City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_  
Tel. ( \_\_\_\_\_ ) \_\_\_\_\_ Employer \_\_\_\_\_ Bus. Tel.( \_\_\_\_\_ ) \_\_\_\_\_

## INSURANCE INFORMATION...

**Student:** .....  Full Time  Part Time  Not ..... School Name and Address \_\_\_\_\_  
**Marital Status:** ..  Married  Divorced  Widowed  Single  Legally Separated \_\_\_\_\_  
**Employed:** .....  Full Time  Part Time  Retired  Not ..... Do you belong to a PPO or HMO?  Yes  No

## PRIMARY INSURANCE COMPANY...

**Insurance Type:**  Dental  Medical  
Employer \_\_\_\_\_  
Bus. Address \_\_\_\_\_  
Bus. Tel.( \_\_\_\_\_ ) \_\_\_\_\_ Plan \_\_\_\_\_  
Ins. Co. Name \_\_\_\_\_ I.D. # \_\_\_\_\_  
Address \_\_\_\_\_  
Tel.( \_\_\_\_\_ ) \_\_\_\_\_  
Group # \_\_\_\_\_ Group Name \_\_\_\_\_  
Insured Party \_\_\_\_\_ Relation \_\_\_\_\_  
Sex:  M  F Birth Date \_\_\_\_\_ S.S. # \_\_\_\_\_  
Street \_\_\_\_\_ City \_\_\_\_\_  
State, Zip \_\_\_\_\_ Tel.( \_\_\_\_\_ ) \_\_\_\_\_

## SECONDARY INSURANCE COMPANY...

**Insurance Type:**  Dental  Medical  
Employer \_\_\_\_\_  
Bus. Address \_\_\_\_\_  
Bus. Tel.( \_\_\_\_\_ ) \_\_\_\_\_ Plan \_\_\_\_\_  
Ins. Co. Name \_\_\_\_\_ I.D. # \_\_\_\_\_  
Address \_\_\_\_\_  
Tel.( \_\_\_\_\_ ) \_\_\_\_\_  
Group # \_\_\_\_\_ Group Name \_\_\_\_\_  
Insured Party \_\_\_\_\_ Relation \_\_\_\_\_  
Sex:  M  F Birth Date \_\_\_\_\_ S.S. # \_\_\_\_\_  
Street \_\_\_\_\_ City \_\_\_\_\_  
State, Zip \_\_\_\_\_ Tel.( \_\_\_\_\_ ) \_\_\_\_\_

## DENTAL INFORMATION...

Reason for today's visit \_\_\_\_\_ Are you in pain?  Yes  No, For How Long? \_\_\_\_\_

### Please indicate any of the following problems by checking off the corresponding box:

- |  |   |  |  |
|--|---|--|--|
| <input type="checkbox"/> Discomfort, clicking, or popping in jaw   | <input type="checkbox"/> Lost / broken filling(s)   | <input type="checkbox"/> Stained teeth         | <input type="checkbox"/> Difficulty closing jaw    |
| <input type="checkbox"/> Red, swollen, or bleeding gums  | <input type="checkbox"/> Teeth grinding / clenching | <input type="checkbox"/> Locking jaw           | <input type="checkbox"/> Difficulty opening jaw    |
| <input type="checkbox"/> A removable dental appliance  | <input type="checkbox"/> Ringing in ears            | <input type="checkbox"/> Bad breath            | <input type="checkbox"/> Loose / shifting teeth    |
| <input type="checkbox"/> Blisters / sores in or around the mouth   | <input type="checkbox"/> Broken / chipped tooth     | <input type="checkbox"/> Burning tongue / lips | <input type="checkbox"/> Food caught between teeth |
| <input type="checkbox"/> Prolonged bleeding from an injury / extraction  | <input type="checkbox"/> Gum disease                | <input type="checkbox"/> Toothache             | <input type="checkbox"/> Swelling / lumps in mouth |
| <input type="checkbox"/> Recent infections or sore throat  | <input type="checkbox"/> Other _____                |  |  |
| <input type="checkbox"/> My teeth are sensitive to: <input type="checkbox"/> Hot <input type="checkbox"/> Cold |   |  |  |
| <input type="checkbox"/> Sweets <input type="checkbox"/> Biting  |   |  |  |

Last dental exam \_\_\_\_\_ Last dental x-rays \_\_\_\_\_ Times a day you brush? \_\_\_\_\_ Times a week you floss? \_\_\_\_\_  
How would you rate your smile? (worst) 1 2 3 4 5 6 7 8 9 10 (best) Would you like whiter teeth?  Yes  No  
What type of toothbrush bristles do you use?  Soft  Medium  Hard

**MEDICAL HISTORY...**

Are you in good health?  Yes  No • Height \_\_\_\_\_ Weight \_\_\_\_\_ • Are you under the care of a physician?  Yes  No  
 Has a physician or previous dentist recommended that you take antibiotics prior to your dental treatment?  Yes  No  
 Have you had any illness, operation, or been hospitalized in the past five years?  Yes  No  
 Have you ever had general anesthesia?  Yes  No • Have you, or a family member, had any unusual or serious reactions to general anesthesia?  Yes  No

**Do you have, or have you had, any of the following diseases, medical conditions, or procedures?**

- |  |  |  |  |
|--|--|--|--|
| <p><b>Y N</b></p> <input type="checkbox"/> Rheumatic fever<br><input type="checkbox"/> High blood pressure<br><input type="checkbox"/> Low blood pressure<br><input type="checkbox"/> Mitral valve prolapse<br><input type="checkbox"/> Heart murmur<br><input type="checkbox"/> Chest pain / Angina<br><input type="checkbox"/> Heart attack(s)<br><input type="checkbox"/> Irregular heart beat<br><input type="checkbox"/> Cardiac pacemaker<br><input type="checkbox"/> Heart surgery<br><input type="checkbox"/> Damaged heart valves<br><input type="checkbox"/> Pneumonia / Bronchitis / Chronic cough<br><input type="checkbox"/> Chronic fatigue / Night sweat<br><input type="checkbox"/> Trouble climbing 1-2 flights of stairs<br><input type="checkbox"/> Anemia<br><input type="checkbox"/> Asthma | <p><b>Y N</b></p> <input type="checkbox"/> Mental health problems<br><input type="checkbox"/> Problems with immune system<br><i>(possibly from med. / surg.)</i><br><input type="checkbox"/> Delay in healing<br><input type="checkbox"/> Hay fever / Sinus problems<br><input type="checkbox"/> Snoring<br><input type="checkbox"/> Sleep apnea / CPAP<br><input type="checkbox"/> Respiratory problems<br><input type="checkbox"/> Tuberculosis<br><input type="checkbox"/> Emphysema<br><input type="checkbox"/> Do you smoke or vape?<br><i>If so, how much a day _____</i><br><input type="checkbox"/> Do you use chewing tobacco<br><input type="checkbox"/> A history of marijuana or other drug use<br><input type="checkbox"/> A history of alcohol abuse | <p><b>Y N</b></p> <input type="checkbox"/> Abnormal bleeding<br><input type="checkbox"/> Bleeding tendency<br><input type="checkbox"/> Blood transfusion<br><input type="checkbox"/> Blood disorder<br><input type="checkbox"/> Bruise easily<br><input type="checkbox"/> Eye disease / Glaucoma<br><input type="checkbox"/> Jaundice / Liver disease<br><input type="checkbox"/> Hepatitis<br><input type="checkbox"/> Gallbladder trouble<br><input type="checkbox"/> Fainting spells<br><input type="checkbox"/> Convulsions / Epilepsy<br><input type="checkbox"/> Stroke<br><input type="checkbox"/> Thyroid trouble<br><input type="checkbox"/> Diabetes<br><input type="checkbox"/> Low blood sugar<br><input type="checkbox"/> Are you on dialysis | <p><b>Y N</b></p> <input type="checkbox"/> Kidney trouble<br><input type="checkbox"/> Sexually transmitted diseases<br><input type="checkbox"/> Contagious diseases<br><input type="checkbox"/> Infectious mononucleosis<br><input type="checkbox"/> Swollen ankles<br><input type="checkbox"/> Arthritis / Joint disease<br><input type="checkbox"/> Prosthetic implant<br><input type="checkbox"/> Joint replacement<br><input type="checkbox"/> Osteoporosis / Osteopenia<br><input type="checkbox"/> Osteonecrosis<br><input type="checkbox"/> Stomach ulcers / Acid reflux<br><input type="checkbox"/> GI troubles / IBS / Colitis<br><input type="checkbox"/> Tumor or growth<br><input type="checkbox"/> Cancer / Radiation / Chemotherapy<br><input type="checkbox"/> Are you on a diet<br><input type="checkbox"/> Contact lenses |
|--|--|--|--|

**MEDICATION & ALLERGIES...**

**Are you now taking:**

- |   |   |  |   |
|---|---|--|---|
| <p><b>Y N</b></p> <input type="checkbox"/> Nerve pills<br><input type="checkbox"/> Diet pills | <p><b>Y N</b></p> <input type="checkbox"/> Pain killers (including aspirin)<br><input type="checkbox"/> Tranquilizers | <p><b>Y N</b></p> <input type="checkbox"/> Muscle relaxers<br><input type="checkbox"/> Insulin | <p><b>Y N</b></p> <input type="checkbox"/> Stimulants<br><input type="checkbox"/> Antidepressants |
|---|---|--|---|

**Please list any other medication(s) you are taking (including natural, herbal, or homeopathic products):**

MEDICATION	DOSAGE	FREQUENCY	MEDICATION	DOSAGE	FREQUENCY	MEDICATION	DOSAGE	FREQUENCY

- Blood thinners (Coumadin, Aspirin, Eliquis, Xarelto)
- Are you taking, or have you ever taken bone density meds, RANKL inhibitors or bisphosphonates such as Denosumab, Fosamax, Boniva, Actonel, IV-Zometa, Aredia, Reclast, Prolia, Xgeva, or Evista in the past 12 years?

**Are you allergic to, or had a reaction to:**

- |  |  |   |  |
|--|--|---|--|
| <p><b>Y N</b></p> <input type="checkbox"/> Penicillin<br><input type="checkbox"/> Sodium pentothal / Valium / other tranq.<br><input type="checkbox"/> Soy | <p><b>Y N</b></p> <input type="checkbox"/> Sulfa drugs<br><input type="checkbox"/> Aspirin<br><input type="checkbox"/> Eggs / Yolk | <p><b>Y N</b></p> <input type="checkbox"/> Local anesthetic (numbing med)<br><input type="checkbox"/> Codeine or other narcotics<br><input type="checkbox"/> Sulfites | <p><b>Y N</b></p> <input type="checkbox"/> Amoxicillin<br><input type="checkbox"/> Latex<br><input type="checkbox"/> Do you have any known allergies |
|--|--|---|--|
- Please list any other medication or antibiotic you are allergic to:* \_\_\_\_\_
- Please list any allergies other than drug allergies:* \_\_\_\_\_

**1-4 below for women only:** (Women note: antibiotics (such as penicillin) may alter the effectiveness of birth control pills. Consult your physician / gynecologist for assistance regarding additional methods of birth control.)

- 1) Is there a possibility of pregnancy?  Yes  No      2) Expected delivery date: \_\_\_\_\_
- 3) Are you nursing?  Yes  No      4) Are you taking birth control pills:  Yes  No

I certify that I have read and I understand the questions above. I acknowledge that my questions, if any, about the inquiries set forth above have been answered to my satisfaction. I will not hold my doctor, or any other member of his / her staff, responsible for any errors or omissions that I have made in the completion of this form.

**X** \_\_\_\_\_ **X** \_\_\_\_\_ **X** \_\_\_\_\_  
 Signature of patient (Parent or Guardian if Minor)      Reviewed by      Date

**FEES & PAYMENTS**

We make every effort to keep down the cost of your care. You can help by paying upon completion of each visit. Other arrangements can be made with our office manager depending upon special circumstances. An estimate of the charge for any procedure or surgery you may require will be given to you upon request. If you have any dental and/or medical insurance we will be glad to fill out the proper forms, but please complete the identifying information on this form.

Please remember that insurance is considered a method of reimbursing the patient for fees paid to the doctor and is not a substitute for payment. Some companies pay fixed allowances for certain procedures and others pay a percentage of the charge. **It is your responsibility to pay any deductible amount, co-insurance or any other balance not paid for by your insurance company.** You will be responsible for all collection costs, attorneys fees, and court costs.

I permit the office to communicate with me via text message on my cell phone.

**X** \_\_\_\_\_ **X** \_\_\_\_\_  
 Signature of patient (Parent or Guardian if Minor)      Date

This signature on file is my authorization for the release of information necessary to process my claim. I hereby authorize payment to this doctor named of the benefits otherwise payable to me.

**X** \_\_\_\_\_ **X** \_\_\_\_\_  
 Signature of patient (Parent or Guardian if Minor)      Date

I hereby acknowledge that a copy of this office's Notice of Privacy Practices has been made available to me. I have been given the opportunity to ask any questions I may have regarding this Notice.

**X** \_\_\_\_\_ **X** \_\_\_\_\_  
 Signature of patient (Parent or Guardian if Minor)      Date

# Oral Screening Consent Form

**Complete each time the examination is performed and place in the patient's file**

Our practice continually looks for advances to ensure that we are providing the optimum level of oral health care to our patients. We are concerned about oral cancer and look for it in every patient.

One American dies every hour from oral cancer. Late detection of oral cancer is the primary cause that both the incidence and mortality rates of oral cancer continue to increase. As with most cancers, age is the primary risk factor for oral cancer. Tobacco and alcohol use are other major predisposing risk factors but more than 25% of oral cancer victims have no such lifestyle risk factors. Oral cancer risk by patient profile is as follows:

*Increased risk: patients ages 18-39*

*-sexually active patients (HPV 16/18)*

*High risk: patients age 40 and older; tobacco users (any age, any type within 10 years)*

*Highest risk: patients age 40 and older with lifestyle risk factors (tobacco and/or alcohol use); previous history of oral cancer*

We have recently incorporated ViziLite® Plus into our oral screening standard of care. We find that using ViziLite Plus along with a standard oral cancer examination improves the ability to identify suspicious areas at their earliest stages. ViziLite Plus is similar to proven early detection procedures for other cancers such as mammography, Pap smear, and PSA. ViziLite Plus is a simple and painless examination that gives the best chance to find any oral abnormalities at the earliest possible stage. Early detection of pre-cancerous tissue can minimize or eliminate the potentially disfiguring effects of oral cancer and possibly save your life. The ViziLite Plus exam will be offered to you annually.

This enhanced examination is recognized by the American Dental Association code revision committee as CDT-2007/08 procedure code D0431; however, this exam might not be covered by your insurance. The fee for this enhanced examination is 95.00.

Yes, I authorize the clinician to perform the ViziLite Plus exam along with the standard oral cancer examination. I accept financial responsibility for this enhanced examination.

Print name: \_\_\_\_\_

Signature: \_\_\_\_\_ Date: \_\_\_\_\_

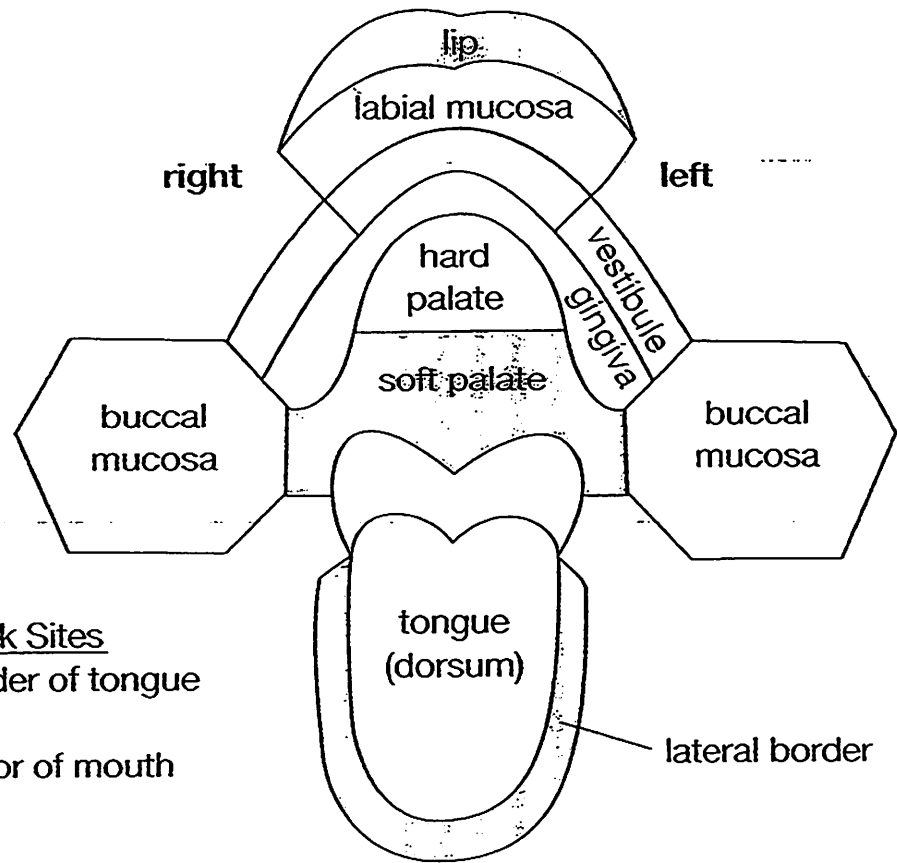
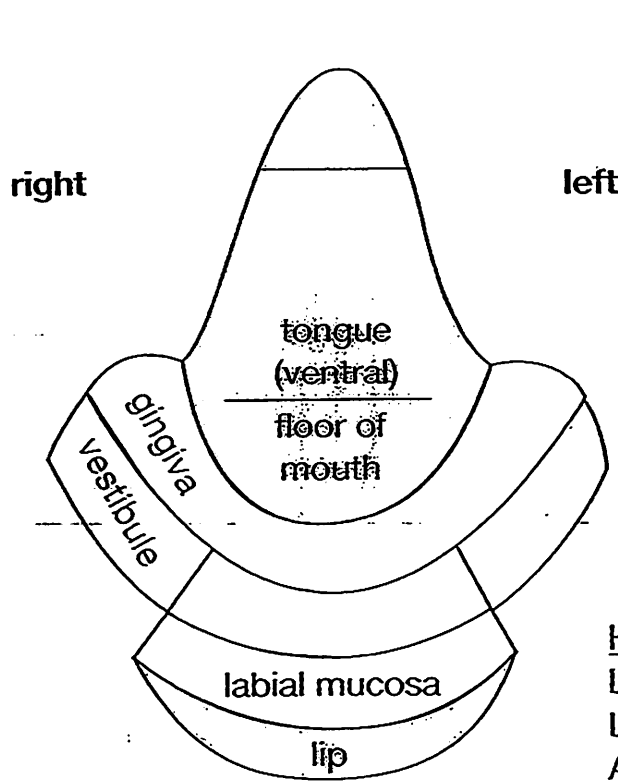
No, I would prefer not to have the ViziLite Plus exam at this time.

Print name: \_\_\_\_\_

Signature: \_\_\_\_\_ Date: \_\_\_\_\_

Patient \_\_\_\_\_ ID \_\_\_\_\_

Clinician \_\_\_\_\_ Date \_\_\_\_\_



Highest Risk Sites  
 Lateral border of tongue  
 Lip  
 Anterior floor of mouth  
 Soft palate

**KENNETH M. VAN STRALEN, D.D.S.**

3111 Telegraph Corner Lane Suite 201

Alexandria, VA 22310

**APPOINTMENTS**

A minimum charge may be made to failed or cancelled appointments without prior notification of 48 hours. This fee covers only a portion of the overhead, such as salaries, electricity, heat, etc./ which must be paid whether you are here or not. Once an appointment has been made, please remember that this time has been reserved for you.

**PAYMENTS**

Payment for dental services rendered is due at the time of treatment or as mutually agreed. If it becomes necessary to refer this account to an attorney for collection, I hereby agree to pay attorney fees in the amount of the third of the amount of the debt. I also agree to pay 1.5% per month (18% per annum) in interest on my unpaid balance after 60 days.

**INSURANCE**

To avoid misunderstanding regarding dental insurance, we wish our patients to know that all professional services rendered are charged directly to the patient and that patients are personally responsible for payments of fees. We will prepare the necessary forms or reports to help you obtain benefits from your insurance company(ies).

PATIENT SIGNATURE \_\_\_\_\_ DATE \_\_\_\_\_

Parent or Guardian if Patient is a Minor

## SMILE ASSESSMENT FORM

Please consider each statement carefully and circle YES or NO. The doctor and members of the dental team will discuss your responses with you in confidence.

- |   |     |    |
|---|-----|----|
| 1. I am concerned about the appearance of my teeth or my smile.                           | YES | NO |
| 2. I am concerned about the whiteness/lack of whiteness of one or more of my teeth.       | YES | NO |
| 3. I am concerned about the position or angle of one or more of my teeth.                 | YES | NO |
| 4. I am concerned about the shape of one or more of my teeth.                             | YES | NO |
| 5. In social situations, I am sometimes embarrassed by my teeth or my smile.              | YES | NO |
| 6. There are some things about my upper front teeth that I would like to change.          | YES | NO |
| 7. There are some things about my lower front teeth that I would like to change.          | YES | NO |
| 8. I have old fillings or previous dental treatment that is no longer satisfactory to me. | YES | NO |
| 9. I am missing one or more of my teeth.  | YES | NO |
| 10. I am interested in learning more about esthetic dentistry.                            | YES | NO |

Please use the space below to indicate any other problems, concerns, or questions. We will make every effort to listen attentively to your concerns so that we can present you with the best possible treatment options. Thank you.

KENNETH VAN STRALEN, DDS, PLC

*[Insert Name of Practice]*

**SECTION A: The Patient.**

Name: \_\_\_\_\_

Address: \_\_\_\_\_

Telephone: \_\_\_\_\_ E-mail: \_\_\_\_\_

Patient Number: \_\_\_\_\_ Social Security Number: \_\_\_\_\_

**SECTION B: Acknowledgement of Receipt of Privacy Practices Notice.**

I, \_\_\_\_\_, acknowledge that I have received a Notice of Privacy Practices from the above-named practice.

Signature: \_\_\_\_\_ Date: \_\_\_\_\_

If a personal representative signs this authorization on behalf of the individual, complete the following:

Personal Representative's Name: \_\_\_\_\_

Relationship to Individual: \_\_\_\_\_

**SECTION C: Good Faith Effort to Obtain Acknowledgement of Receipt.**

Describe your good faith effort to obtain the individual's signature on this form: \_\_\_\_\_

\_\_\_\_\_

Describe the reason why the individual would not sign this form: \_\_\_\_\_

\_\_\_\_\_

**SIGNATURE.**

I attest that the above information is correct.

Signature: \_\_\_\_\_ Date: \_\_\_\_\_

Print name: \_\_\_\_\_ Title: \_\_\_\_\_

*Include this acknowledgement of receipt in the individual's records.*

**ACKNOWLEDGEMENT OF RECEIPT OF  
PRIVACY PRACTICES NOTICE**

[Insert Name of Practice]

# NOTICE OF PRIVACY PRACTICES

THIS NOTICE DESCRIBES HOW HEALTH INFORMATION ABOUT YOU MAY BE USED AND DISCLOSED AND HOW YOU CAN GET ACCESS TO THIS INFORMATION.

PLEASE REVIEW IT CAREFULLY. THE PRIVACY OF YOUR HEALTH INFORMATION IS IMPORTANT TO US.

## OUR LEGAL DUTY

Federal and state law requires us to maintain the privacy of your health information. That law also requires us to give you this notice about our privacy practices, our legal duties, and your rights concerning your health information. We must follow the privacy practices we describe in this notice while it is in effect. This notice takes effect April 14, 2003, and will remain in effect until we replace it.

We reserve the right to change our privacy practices and the terms of this notice at any time, provided such applicable law permits the changes. We reserve the right to make the changes in our privacy practices and the new terms of our notice effective for all health information that we maintain, including health information we created or received before we made the changes. Before we make a significant change in our privacy practices, we will change this notice and make the new notice available upon request.

You may request a copy of our notice at any time. For more information about our privacy practices, or for additional copies of this notice, please contact us using the information listed at the end of this notice.

## USES AND DISCLOSURES OF HEALTH INFORMATION

We use and disclose health information about you for treatment, payment, and health care operations. For example:

**Treatment:** We may use your health information for treatment or disclose it to a dentist, physician or other health care provider providing treatment to you.

**Payment:** We may use and disclose your health information to obtain payment for services we provide to you. We may also disclose your health information to another health care provider or entity that is subject to the federal Privacy Rules for its payment activities.

**Health Care Operations:** We may use and disclose your health information for our health care operations. Health care operations include quality assessment and improvement activities, reviewing the competence or qualifications of health care professionals, evaluating practitioner and provider performance, conducting training programs, accreditation, certification, licensing or credentialing activities. We may disclose your health information to another health care provider or organization that is subject to the federal privacy rules and that has a relationship with you to support some of their health care operations. We may disclose your information to help these organizations conduct quality assessment and improvement activities, review the competence or qualifications of health care professionals, or detect or prevent health care fraud and abuse.

**On Your Authorization:** You may give us written authorization to use your health information or to disclose it to anyone for any purpose. If you give us an authorization, you may revoke it in writing at any time. Your revocation will not affect any uses or disclosures permitted by your authorization while it was in effect. Unless you give us a written authorization, we cannot use or disclose your health information for any reason except those described in this notice.

**To Your Family and Friends:** We may disclose your health information to a family member, friend or other person to the extent necessary to help with your health care or with payment for your health care. Before we disclose your health information to these people, we will provide you with an opportunity to object to our use or disclosure. If you are not present, or in the event of your incapacity or an emergency, we will disclose your medical information based on our professional judgment of whether the disclosure would be in your best interest. We may use our professional judgment and our experience with common practice to make reasonable inferences of your best interest in allowing a person to pick up filled prescriptions, medical supplies, x-rays, or other similar forms of health information. We may use or disclose information about you to notify or assist in notifying a person involved in your care, of your location and general condition.

**Appointment Reminders:** We may use or disclose your health information to provide you with appointment reminders (such as voicemail messages, post-cards, or letters.)

**Disaster Relief:** We may use or disclose your health information to a public or private entity authorized by law or by its charter to assist in disaster relief efforts.

**Public Benefit:** We may use or disclose your medical information as authorized by law for the following purposes deemed to be in the public interest or benefit:

- as required by law;
- for public health activities, including disease and vital statistic reporting, child abuse reporting, FDA oversight, and to employers regarding work-related illness or injury;
- to report adult abuse, neglect, or domestic violence;

- to health oversight agencies;
- in response to court and administrative orders and other lawful processes;
- to law enforcement officials pursuant to subpoenas and other lawful processes, concerning crime victims, suspicious deaths, crimes on our premises, reporting crimes in emergencies, and for purposes of identifying or locating a suspect or other person;
- to coroners, medical examiners, and funeral directors;
- to an organ procurement organizations;
- to avert a serious threat to health or safety;
- in connection with certain research activities;
- to the military and to federal officials for lawful intelligence, counterintelligence, and national security activities;
- to correctional institutions regarding inmates; and
- as authorized by state worker's compensation laws.

## PATIENT RIGHTS

**Access:** You have the right to look at or get copies of your health information, with limited exceptions. You may request that we provide copies in a format other than photocopies. We will use the format you request unless we cannot practicably do so. You must make a request in writing to obtain access to your health information. You may request access by sending us a letter to the address at the end of this notice. If you request copies, we will charge you a reasonable cost-based fee that may include labor, copying costs, and postage. If you request an alternative format, we will charge a cost-based fee for providing your health information in that format. If you prefer, we may—but are not required to—prepare a summary or an explanation of your health information for a fee. Contact us using the information listed at the end of this notice for more information about fees.

**Disclosure Accounting:** You have the right to receive a list of instances in which we or our business associates disclosed your health information over the last 6 years (but not before April 14, 2003). That list will not include disclosures for treatment, payment, health care operations, as authorized by you, and for certain other activities. If you request this accounting more than once in a 12-month period, we may charge you a reasonable, cost-based fee for responding to these additional requests. Contact us using the information listed at the end of this notice for more information about fees.

**Restriction:** You have the right to request that we place additional restrictions on our use or disclosure of your health information. We are not required to agree to these additional restrictions, but if we do, we will abide by our agreement (except in an emergency). Any agreement we may make to a request for additional restrictions must be in writing signed by a person authorized to make such an agreement on our behalf. Your request is not binding unless our agreement is in writing.

**Alternative Communication:** You have the right to request that we communicate with you about your health information by alternative means or to alternative locations. You must make your request in writing. You must specify in your request the alternative means or location, and provide satisfactory explanation how you will handle payment under the alternative means or location you request.

**Amendment:** You have the right to request that we amend your health information. Your request must be in writing, and it must explain why we should amend the information. We may deny your request under certain circumstances.

## QUESTIONS AND COMPLAINTS

If you want more information about our privacy practices or have questions or concerns, please contact us using the information listed at the end of this notice.

If you believe that:

- we may have violated your privacy rights,
- we made a decision about access to your health information incorrectly,
- our response to a request you made to amend or restrict the use or disclosure of your health information was incorrect, or
- we should communicate with you by alternative means or at alternative locations,

you may contact us using the information listed below. You also may submit a written complaint to the U.S. Department of Health and Human Services. We will provide you with the address to file your complaint with the U.S. Department of Health and Human Services upon request.

We support your right to the privacy of your health information. We will not retaliate in any way if you choose to file a complaint with us or with the U.S. Department of Health and Human Services.

Provider Contact Office: \_\_\_\_\_

Telephone: \_\_\_\_\_ Fax: \_\_\_\_\_

E-Mail: \_\_\_\_\_